

January 2025

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### LOCAL TRANSIT IMPROVEMENTS EFFECTIVE JANUARY 2025

Starting this month, Yuba-Sutter Transit will implement fare changes and local service improvements aimed at better meeting community needs and improving access to transportation. The changes, approved by the Yuba-Sutter Transit Board of Directors in September 2024, reflect recent revisions to Phase 1 elements of the Yuba-Sutter NextGen Transit Plan. These changes include minor fare increases effective as of Wednesday, January 1, 2025, followed by local route service schedule extensions, starting on Tuesday, January 21, 2025.

The approved fare changes include an increase to the local route Basic Fare Daily Cap from \$3 to \$4.50 (3 rides) and the Discount Fare Daily Cap from \$1.50 to \$2.25 (3 rides). In addition, the sale price of local fixed route monthly passes will increase from \$10 to \$20 for a Basic Monthly Pass, and from \$5 to \$10 for a Discount Monthly Pass. The selling price of these passes will continue to be reduced from the actual price (\$40 Basic Pass/\$30 Discount Pass) through calendar year 2025 with the support of available grant funding. As a reminder, local fixed route monthly passes and the daily fare cap are available only with the use of a valid Connect Card electronic fare card.

Following the fare changes, local service improvements go into effect on Tuesday, January 21<sup>st</sup> with the extension of service hours on all the local fixed routes from 6:30 p.m. to 8:00 p.m. on weekdays. Dial-A-Ride service hours (for eligible seniors and persons with disabilities) will also extend to 8:00 p.m. Monday through Thursday, and until 9:30 p.m. on Fridays. ADA Paratransit services will also operate until 8:00 p.m. on weekdays when fixed-route services conclude. With the availability of later weekday evening fixed route service, the underutilized late-weeknight Dial-A-Ride service for the general public will be eliminated. Please note, there are no changes to Saturday service hours.

Previews of the local updated route schedules are now available on our website at: <u>Local Routes 2025 Yuba-Sutter Transit</u> and updated service brochures will be made available to the public in January. For more information, visit <u>www.yubasuttertransit.com</u>.

#### PROPOSED SACRAMENTO COMMUTER SCHEDULE REVISION NOW AVAILABLE



Thank you to the 168 individuals who participated in the Sacramento commuter survey conducted in August. Responses were instrumental in our ongoing efforts to improve services, including evaluating potential ridership demand for the May Lee State Office Complex (MLSOC) on Richards Blvd. in Sacramento.

Based on the information collected from the survey, staff has developed a draft commuter schedule revision that now includes options for the significant 36% of survey respondents that expressed a need for service to the MLSOC. We are now seeking input on the draft schedule revision and your feedback will be crucial in the Yuba-Sutter Transit Board's evaluation of potential service expansion.

Draft schedules can be viewed at: <u>www.yubasuttertransit.com</u> and please stay tuned for a follow up survey! The survey will soon be sent to current Sacramento Commuter email subscribers and made available on our website. To subscribe to the Sacramento Commuter mailing list, visit <u>Stay Informed - Yuba-Sutter Transit</u>.



Yuba-Sutter Transit will not be in operation and the Administrative Office will be closed on Monday, January 20th in observance of Martin Luther King Jr. Day.



## CONNECT CARD SALES OUTLETS

### NO SMOKING WITHIN 20' OF ANY YUBA-SUTTER TRANSIT BUS, STOP, BENCH OR SHELTER

To ensure a safe and comfortable environment for all our riders, we remind everyone that smoking is strictly prohibited within 20' of any Yuba-Sutter Transit bus, bus stop, bus shelter or bus facility.

Please be considerate and respectful to fellow riders by observing this non-smoking rule. Together, we can make public transportation a healthier and more enjoyable experience for all. Thank you for your cooperation!

## DIAL-A-RIDE "NO SHOWS" COST EVERYONE

Dozens of times a month, a Dial-A-Ride bus arrives at an address to pick someone up and, for whatever reason, they are not there. Drivers and passengers all know that the next message from dispatch will be to "mark them a no-show and proceed!" The bus then pulls away with nothing to show for the effort except lost time and productivity. Every "No Show" wastes time and resources resulting in longer trips and less actual service being provided. Please be courteous and call to cancel unwanted reservations even if the bus is just moments away from arrival. If more did so it would free up service for others – including you. Please don't be a "No Show"!



# FOLLOW US ON THE OFFICIAL SOCIAL MEDIA PAGES

There are imposters, but just one official Yuba-Sutter Transit Authority Facebook and Instagram page. Follow these pages for accurate and up-to- date information on what is going on at your local public transit agency. Staff monitor this page for comments/questions and consistently post service alerts, public hearing notices, holiday closures, etc. here for your convenience.

We look forward to connecting with you there!

Facebook: <u>www.facebook.com/yubasuttertransit</u> Instagram: <u>www.instagram.com/yubasuttertransit/</u>



Connect Cards can be loaded at any of the sales outlets below or on the Connect Card website. New full fare Connect Cards are available from any sales outlet, but new and replacement discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit Administrative Office in Marysville. Call (530) 634-6880 for more information.

Please check with locations for current business hours as they may change without notice.

- Sutter County Library Yuba City (530) 822-7137 Tuesday – Thursday, 9:00 am – 6:00 pm Friday & Saturday, 9:00 am – 5:00 pm [Cash or Check Only] Holiday Closure: January 1st, 2025
- Yuba County Library at the Yuba Co. Government Center– Marysville – (530) 749-7380
   Monday – Friday, 9:00 am – 5:00 pm
   Closed Saturday & Sunday
   [Cash, Credit or Debit – Fee Applied for Credit/Debit]
   Holiday Closure: January 1st, 2025
- Yuba College Bookstore Linda (530) 741-6998
  Monday Thursday, 9:00 am 2:30 pm
  [Cash, Check, Credit or Debit]
  Holiday Closures: December 31st, 2024 January 3<sup>rd</sup>, 2025
- Yuba-Sutter Transit Administrative Office Marysville Weekdays, 8:00 am – Noon & 1:00 pm – 5:00 pm [Cash, Check, Credit or Debit] Holiday Closure: January 1st, 2025
- Connect Card Website www.ConnectTransitCard.com [Credit or Debit / Auto-Load]

Yuba-Sutter Transit 2100 B Street Marysville, CA 95901 Administration: (530) 634-6880 Service Information: (530) 742-2877

Web Site: <u>www.yubasuttertransit.com</u> Connect Card: <u>www.connecttransitcard.com</u> Facebook: <u>www.facebook.com/yubasuttertransit</u> Instagram: <u>www.instagram.com/yubasuttertransit/</u>