

March 2024 Volume 35 – Number 3



TRANSIT DRIVER APPRECIATION DAY IS MONDAY, MARCH 18TH

March is recognized as Transit Driver Appreciation Month and March 18th as Transit Driver Appreciation Day. This date was selected as it commemorates the first "Five Penny Coaches" local fixed route bus line that was established in Paris on March 18, 1662. On this same day each year, we celebrate public transit vehicle operators around the world and recognize the essential service they provide.

Those who operate Yuba-Sutter Transit's buses do it all – pre-trip safety inspections, board passengers, collect fares, answer trip navigation questions, find lost items, and so much more – all while safely maneuvering a large and heavy vehicle through traffic, tight corners, and road detours during all sorts of weather.

Our drivers are dedicated to what they do, and they deserve our heartfelt thanks, so we invite you to join us in celebrating these essential workers this month in recognition of their dedicated service to our community throughout the year. Here are several ways to express your gratitude and support:

- Hand your bus operator a card or personal note of thanks.
- Treat your driver extra kindly that day by saying "Good Morning!" or "Good Afternoon!" when you get on the bus and add a hearty "Thank you!" when you get off the bus.

Please thank your bus operator on March 18th and every day this year!



DEBIT & CREDIT CARDS ACCEPTED

Debit and most major credit cards including Apple Pay, Google Pay and other forms of contactless payment are accepted by Yuba-Sutter Transit for all financial transactions that occur at the counter in the Administrative Office. Call (530) 634-6880 for more information.



BOK KAI PARADE SET FOR SATURDAY, MARCH 9TH

The 144th Bok Kai Festival, celebrating the Year of the Dragon, will take place in downtown Marysville on Saturday and Sunday, March 9th and 10th. The centerpiece of this celebration is the beautiful and exciting Bok Kai Parade which kicks-off at 11:00 a.m. on Saturday followed by Bomb Day on Sunday.

As a result, Yuba-Sutter Transit's local fixed route bus service will be detoured in downtown Marysville all day on Saturday, March 9th for the parade. The regular downtown bus stops on B, D and F Streets will not be served as Routes 1 and 4 will be detoured away from downtown Marysville that day due to numerous street closures.

The nearest alternative downtown stops will be at Third & F Streets for both the eastbound Route 1 and counterclockwise Route 4B buses and at the Adventist Health + Rideout Regional Medical Center stop on Third Street for both the westbound Route 1 and clockwise Route 4A buses.

Please call (530) 742-2877 for bus route and schedule information. For event information, please email bokkaiparade@gmail.com or call (530) 603-1880.



Yuba-Sutter Transit will not operate any Sacramento service on Cesar Chavez Day, which will be observed this year on Monday, April 1st. All other services will operate as scheduled and the Administrative Office will be open that day. Call (530) 634-6880 for more information.



"WHERE'S MY BUS?" DOWNLOAD & USE OUR BUS TRACKING MOBILE APP TODAY

Every transit rider asks this question (often more than once) while waiting at the bus stop. Now you can follow any of our local, rural and commuter buses in real time as they make their way along their route to your stop. Yuba-Sutter Transit's **DoubleMap** bus tracker mobile app also provides predictive arrival times for when your bus is expected to arrive at your stop to take the worry out of your wait.

To get started, just download the free **DoubleMap** application from your Google or Apple store to your smart phone or tablet and select "Yuba-Sutter Transit" as your system. From the menu bar at the top left of your screen, select any route or just monitor the entire system. Then zoom in on the route map and click on any bus stop for the estimated arrival time of the next two buses for the routes that serve that stop.



From this same "Arrival" screen, you can set that stop as a "Favorite" for future reference or set up custom "Alerts" to be notified when your bus is approaching that stop. Desktop and laptop users can also access the system by copying or typing "yubasuttertransit.doublemap.com" into their browser, though some of the mobile features will not be available.

In addition to day-to-day bus location and arrival information, the **DoubleMap** system is where passengers should turn during a crisis such as a natural disaster, major traffic accident or other event that may significantly disrupt our service. Important announcements in such situations will be released and updated as necessary by our operating staff in real-time through the app. From the **DoubleMap** home screen, just tap the three stripes at the top left and then click on "Announcements" in the drop-down menu to see if we have posted information that you need to know and check back regularly during such events as conditions can change quickly.

Comments or suggestions on the **DoubleMap** system should be emailed with as many details as possible (date, time, route, location, etc.) to info@yubasuttertransit.com. More user tips are available on our website or call us at (530) 634-6880 and we will be happy to walk you through the process.



SACRAMENTO COMMUTER EMAIL LIST

Yuba-Sutter Transit maintains a database of more than 450 email addresses for any service and program updates specifically regarding our Sacramento Commuter and Midday Express services. If you use this service and have not received an email from us in the past six months or so, you are probably not on our list. Make sure that you receive all future Sacramento Service Alerts by registering on our website under the "Stay Informed" tab today.

CONNECT CARD SALES OUTLETS

Connect Cards may be loaded at any of the sales outlets below or on the Connect Card website. New full fare Connect Cards are available from any sales outlet, but new and replacement discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit Administrative Office in Marysville. Call (530) 634-6880 for more information.

Please check with locations for current business hours as they may change without notice.

- Sutter County Library Yuba City (530) 822-7137
 Monday Thursday, 9:00 am 6:00 pm
 Friday & Saturday, 9:00 am 5:00 pm
 [Cash or Check Only]
- Yuba County Library Marysville (530) 749-7380
 Tuesday Friday, 12:00 6:00 pm & Saturdays 9:00 am 1:00 pm
 [Cash, Credit or Debit Fee Applied for Credit/Debit]
- Yuba College Bookstore Linda (530) 741-6998
 Weekdays, 8:30 am 3:00 pm
 [Cash, Check, Credit or Debit]
- Yuba-Sutter Transit Administrative Office Marysville Weekdays, 8:00 am – Noon & 1:00 – 5:00 pm [Cash, Check, Contactless Payment, Credit or Debit]
- Connect Card Website www.ConnectTransitCard.com [Credit or Debit / Auto-Load]

Yuba-Sutter Transit 2100 B Street Marysville, CA 95901 Administration: (530) 634-6880 Service Information: (530) 742-2877

Web Site: www.yubasuttertransit.com
Connect Card: www.connecttransitcard.com
General Comments/Questions: info@yubasuttertransit.com